

Terms & Conditions

All horse(s) are transported at the owners risk.

The customer warrants that he is either the owner of the horse(s) or is authorised by the owner to accept these Conditions on the owners' behalf.

You are liable to cover the cost of repairs to any damage caused by your horse(s). You have the opportunity to inspect the vehicle before departure and agree any damage. Any contents are your responsibility.

All horse(s) should be fit to travel and be free from infectious disease.

Please ensure you place travel boots and a tail bandage on your horse(s) for travelling.

Should it not be possible to load your horse(s), a callout fee will still be charged, mileage already travelled and time taken in attempt to load your horse will also be taken into account.

Whilst the driver takes all reasonable precautions, in the event of an accident please note that you are personally liable for your horse(s) in the event of injury or damage sustained to or by your horse. It is advisable that you insure your horse(s) for transportation.

Subject to any agreement to the contrary, Att Your Service Horse Transport shall have absolute discretion as to the means, route and procedure to be followed in the handling, storage and carriage of the horse(s).

Att Your Service Horse Transport accept no liability for loss of entry fees or any other related expenses in the event of delayed or cancelled journeys for any reason.

Should your horse(s) be very unsettled we reserve the right to refuse to transport the animal(s). Call out fee and mileage costs will still be payable. If your horse becomes unsettled during transit, we reserve the right to call out an emergency vet to sedate your horse if we deem the situation necessary. You will be liable for any veterinary expenses and any delay incurred at £10ph.

Please ensure your horse(s) has a passport. It is a legal requirement to carry passports for horses in transit of which you are personally liable. The original document must be shown to the driver prior to the journey commencing, if it is not, the journey will be cancelled. Call out fee and mileage costs will be applied.

Should your horse(s) take longer than half an hour to load, an additional charge of £10 per hour will be charged in 15-minute periods. Should you need our services longer than the time requested and / or quoted, this will be charged at £10 per hour in 15-minute periods.

All booking must be confirmed by phone or email 48 hours before travel. Cancelled bookings with less than 24 hours notice will still be charged a £30 call out fee.

Please sign and date to confirm your acceptance of these terms and conditions. You must bring them with you on the day of transport and hand them to the Transporter.

Signed:

Date: